

# CONTROL CENTER



## Web-based complete turn-key solution for operational security centers.

With Control Center you can manage various emergency events including theft, accidents, and driver emergency according to your pre-defined response protocols.

A complete turn-key solution, this web-based application makes it easier than ever to start and manage a control center.

The application lets you define the appropriate procedure for each event, according to the customer's instructions and the event's location.

The system displays all the response stages for each type of event. The procedures are tailored to each center with respect to the customer's requests, local regulations, laws, and language. This allows you to speed up the response process even during busy hours in the center.

## Additional features:

- **Replay the events – on a map or in a report.** Including the location of the vehicle, the condition of the motor, the speed, and the actions that were taken.
- **Create customizable reports – operational reports, marketing reports, performance reports and more.** The customizable reports can present various sections of analysis.
- **Send all the relevant information to partners and local authorities.**
- **Database management:** including customer data, local police stations and more.
- **Customer relations management (CRM):** The application documents customers' calls, provides the service history of a specific customer, and schedule future actions.
- **Authorization management:** The software can grant different authorizations to different operators, as specified.